Exchange Your Knowledge! Aarhus University 14 November 2013



# Creativity, culture, knowledge and exchange

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### Miners' Strike 1984-5



Photo: Press Association





### Simon Popple Communication Studies

- Ownership of cultural heritage resources
- Democratic engagement with digital archives
- BBC archives as a creative resource
  - AHRC/BBC £57k Open Archive 2007-8 miners, police officers, women's groups, local history groups, political activists: critical examination of the record.
    - AHRC/BBC £16k Fusion 2009 Strike Stories film series: participants' own stories.



### **Pararchive Project**

- Creative Lab / £5k internal – Pararchive 2012 –interaction designer, web designer, visual designer: proof of concept.
- AHRC Digital Transformations scheme

   Pararchive 2013-15 -£600k including 140k for tender by digital technology SMEs and microbusinesses.



London Riots 2011



### **Direction of travel**

 $\rightarrow$  Enablers

Open Archive & Fusion

 $\mathbf{V}$ 

Pararchive

 $\mathbf{\Lambda}$ 

LEAP

 $\mathbf{V}$ 

EU Structural Funds



### LEP / BIS via HEIF





Community

**Business** 

Policy / Polity



### Impact trees



## Impact models

- Third stream
- Technology transfer
- Knowledge transfer (→ *knowledge sharing*)
- Knowledge exchange
- Mutual knowledge creation
- Knowledge mobilisation (Davies & Nutly)
- Third Mission (Witty)



# Closing the Translation Gap - Medical Technologies Innovation



# Laermans: investing in collaboration



Photo: Geoffrey Fielding

underlying logic of the social potentiality animating *project-based* collaborative dance practices

- 'bet on the potentialities of collaboration itself'
- 'always already functioning common'
- 'vastly pluralizes the communal activity'
- 'un-emphatic self-control'
- 'demanding self-reflection'
- obviated by 'instrumental investment logic'
- 'accumulative 'trust cycle'



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### Arvdisson - philía

social production of immaterial wealth intangibles – knowledge / brand / flexibility commons – think / communicate / feel / imagine channelling 'commonly available, socialised competencies' Laermans: collaborative entrepreneur Arvidsson: philía 'the ability to give productive organisation to diffuse connectivity'



# **Burns: Systemic thinking**

- complexity internal / external
- closed system ←→
   notional boundary
- many elements / nonlinear interaction / feedback loops / total system unknowable / selfevolving / unpredictable



SpiderCrab prototype



# Working with complexity

- systemic picture of dynamics
- seeing enough  $\leftarrow \rightarrow$  resonance
  - flexible boundary-making
    - multiple understandings
- dialogue as a strategy to catalyse change
  - sometimes action > planning



## Systemic effects in institutions

### Unpredictable outcomes

e.g. from 'rolling out best practice'; 'isolating variables'

### Unintended outcomes

e.g. rigid performance targets can frustrate partnerships

### Paradoxical effects

e.g. over-regulation results in fabrications of performance



# Working towards complexity

- Complex systems are 'inherently dynamic and transformational' ecosystems.
  - Fractal nature of linearized organizational cultures
     →seek out opportunities for change, local affordances



# Mobilising knowledge

- Engineering / leaning into complexity
- Systemic thinking
- Deeply iterative knowledge exchange
- Improvised ensemble work
- Negotiation of values
- Reflective practice
- Trust



- Reduction of barriers
- Knowledge sharing management strategy
- Investing in philía

